



**Department of Health and Social Services
Division of Developmental Disabilities Services (DDDS)
Quality Working Group**

October 13, 2015 - Meeting Minutes

Meeting Location: DDDS Fox Run Site – Large Training Room, Bear, Delaware

Time: 2 p.m. – 4 p.m.

Facilitator: Jane Gallivan, DDDS Director

Minutes: Vicky Gordy, DDDS

DDDS Quality Working Group Meeting Participants

Rebecca Reichardt, OMB	Kimberly Reinagel-Nietubicz, Controller General's Office
Jane Gallivan, DDDS	Carol Kenton, Parent
Kyle Hodges, SCPD	Debra Miller, Chimes
Gail Womble, Parent	Jamie Wolfe, Self Advocate
Robert Paxson, DDDS	Brian Hall, Autism Delaware
Terry Olson, The ARC of DE	C. Thomas Cook, Delarf
Frann Anderson, DHSS/DSAMH	Terri Hancharick, GAC
Pat Maichle, DDC	Gary Mears, Parent Advocate-DDC
Gary Cassedy, Easter Seals	Barbara Monaghan, Self Advocate - DE People First
William Monaghan, Self Advocate – DE People First	Terry Macy, DDDS
Jessica Wilson, PCA & Potential Parent	

AGENDA:

- I. Welcome and Introductions
- II. Request for Proposal for Professional Services (RFP) – Estimated Notification of Award – 12/16/15
- III. Council on Quality & Leadership (CQL) Quality Rating Practices

I. Welcome Introductions

Meeting opened with Jane Gallivan thanking everyone for participating and attending; introductions were made.

II. Request for Proposal for Professional Services (RFP) – Estimated Notification of Award – 12/16/15

The DDDS Quality Working Group report including recommendations was submitted to legislature. DDDS was given \$75,000 to employ a contractor who will assist with process moving forward. Due to exceeding the contract amount threshold, an RFP was required which was completed by DDDS and information relating to the RFP was sent to the Working Group for comments. The RFP was submitted and is currently

posted with a December 2, 2015, deadline for bid responses. DDDS hopes to begin receiving responses from the RFP soon to assist with moving process forward. A group will be established to review and select the facilitator once proposal are received.

III. Council on Quality & Leadership (CQL) Quality Rating Practices

DDDS has been reviewing and talking to various states that have comparable rating systems. Discussions continue with South Dakota who integrated data sets with not only looking at quality standards but is also tied into National Core Indicator data that is posted on their website.

DDDS is not aware of any states that are able to provide incentive payments via the Medicaid program as it is a “fee for service” program. Therefore, the Working Group will continue to move to support standardized published quality measures and once other factors are worked through attempt to move to an incentive based payment program.

Robert Paxson has been reviewing the Council on Quality and Leadership (CQL) which is a national organization that some states use to measure quality outcomes. Many of South Dakota’s standards have been driven from CQL. Therefore, this information is being presented to discuss if the Working Group wants to move in this direction.

Many DDDS standards currently being developed are based on CQL standards that include best practices and reflect person centeredness. CQL focuses on quality outcomes, which is why this is on today’s agenda.

Robert Paxson gave an overview of CQL for the Working Group that included a hand-out. CQL currently has a “report card” like set up that is available on-line. Some of the statistics from South Dakota was presented and explained to meeting attendees. South Dakota, Tennessee and South Carolina are changing legislation to move to CQL standards. South Dakota and Tennessee phased in CQL standards over a three year period. CQL also has the capacity to integrating with the electronic case records system (CORE) that DDDS is in the process of implementing. DeLARF supports utilizing CQL standards. DDDS will email CQL website links to group.

Once the facilitator begins working with group, perhaps we could begin to move agenda forward while utilizing standards that are “best practice”. The cost of CQL is approximately \$100,000 per year (depending upon the number of providers). This may be a good investment for a quality system for which we could receive a substantial gain and a consistency of practice. There is also a potential of receiving an administrative match through Medicaid as this is used to evaluate Medicaid Services that may lower the cost at a 50% maximum.

A discussion relating to the possibility of overlaying this with the Managed Care System was had. Currently, Delaware’s DDDS is not in the Delaware’s managed care system which presents difficulties.

This discussion was needed to today to understand if this is the direction the Working Group is interested in pursuing. It appears the majority is in favor of moving in this direction, cautiously.

Next Meeting: Once the RFP proposals are received, DDDS will reach out to Working Group to request members who are interested in participating to evaluate the proposals. Once determined, the next meeting will be scheduled.

Meeting adjourned at 3:05 p.m.